

Suite 148 – 21300 Gordon Way Richmond, BC V6W 1M2

## **COVID-19 UPDATE**

Central Referral Coordination

*Toll Free*: 800-350-4225 *Office*: 604-233-2210

The health and safety of clients, colleagues, and staff is our top priority. We are taking Fax: 604-233-2211

extra precautions to keep our clinics clean and screen for high risk exposures.

Offices

## STEPS WE ARE TAKING:

Richmond Vancouver Coquitlam Surrey Abbotsford Victoria Nanaimo

We are increasing cleaning and sanitization procedures throughout our clinics, including disinfecting commonly touched surfaces (door handles, treatment beds, and equipment used in treatments and assessments).

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Clinicians and staff will be washing their hands before and after each appointment where direct contact with clients is necessary. We ask our clients to do the same.

- ➤ We have directed staff to stay home if they are feeling unwell and to only return when they are symptom free.
- We have implemented screening procedures for all clients attending treatments or assessments to minimize high risk exposures.
- We are closely monitoring updates from the BC Centre of Disease Control. If you have any questions and/or concerns, please do not hesitate to contact us.
- ➤ We are optimizing physical distancing within our clinics during assessment and treatment procedures. We have large private treatment rooms, spacious clinics, and fresh air to assist with this.

## **HOW DOES THE CORONAVIRUS SPREAD**

- Through large droplets expressed from a cough or sneeze.
- Close personal contact such as touching or shaking hands.
- > Surface contact and then touching your mouth, nose or eyes with your hands.

## **PROPER HYGIENE**

Here are hygiene techniques to help prevent the spread of this virus:

- Wash your hands frequently with soap and water for a minimum of 20 seconds.
- Avoid touching your eyes, mouth and nose with unwashed hands.
- Cover your sneeze or cough with a tissue and then throw the tissue in the garbage.
- When you sneeze or cough, do so into your arm and not into your hands.